



'समानो मन्त्रः समितिः समानी'

UNIVERSITY OF NORTH BENGAL
BSW Honours 3rd Semester Examination, 2023

CC5-BSW

WORKING WITH INDIVIDUALS

Time Allotted: 2 Hours

Full Marks: 60

The figures in the margin indicate full marks.

GROUP-A

Answer any four

3×4 = 12

1. Explain Maslow's hierarchy of need. 3
2. What is follow up in social case work? 3
3. What are the objectives of social case work? 3
4. Write a brief note on case work recording. 3
5. Elaborate on interview as one of the major tools of social case work. 3
6. What are the steps taken while diagnosing a problem? 3

GROUP-B

Answer any four

6×4 = 24

7. What are the function of social case work? 6
8. List out the major tools used in social case work. 6
9. Explain the difference between verbal and non-verbal communication. 3+3
10. Elaborate on the psycho-social approach. 6
11. What is personality? What are the factors affecting personality development of individuals? 2+4
12. Write a short note on history of social case work. 6

GROUP-C

Answer any two

12×2 = 24

13. Elucidate the phases of social case work. 12
14. Discuss the importance of case work tools and explain how the tools are employed in practice. 6+6
15. Write a brief note on principles of social case work. 12
16. Mention with example any one approach of social case work. 6+6

—×—