



'সমানো মন্ত্র: সমিতি: সমানী'

UNIVERSITY OF NORTH BENGAL

B.Voc. Programme 5th Semester Examination, 2023

SEC-TOURISM AND HOSPITALITY MANAGEMENT (5.4)

AIRPORT HANDLING

Time Allotted: 2 Hours

Full Marks: 60

The figures in the margin indicate full marks.

GROUP-A

Answer any *two* questions from the following

12×2 = 24

1. Discuss briefly the characteristics of Air transport. Discuss the Advantages and Disadvantages of Air transport. 5+7
2. What is a Global Distribution System (GDS)? Mention the four main types of GDS with a short note about each one. 2+10
3. Discuss the immigration process after arriving at the destination airport. Mention the steps and formalities when dealing with Customs in the airport. 4+8
4. Discuss the Airport Regulatory Authority in India and list its functions. 12

GROUP-B

5. Answer any *four* questions from the following:

6×4 = 24

- (a) Write a note on the International Civil Aviation Organisation. 6
- (b) What are the functions of the Check-in Counter? 6
- (c) List and explain at least three types of Visas. 6
- (d) Mention the facilities provided for CIPs in an Airport. 6
- (e) Write a short note on Indigo Airlines. 6
- (f) What are the common reasons for flight disruptions? 6

GROUP-C

6. Answer any *four* questions from the following:

3×4 = 12

- (a) What is a taxiway? 3
- (b) What is Baggage Check-in? 3
- (c) What is a passport? 3
- (d) What is a Non-Scheduled Airline? 3
- (e) What is a Schengen Visa? 3
- (f) Expand the following acronyms: 1+1+1
(i) AAI (ii) ATC (iii) PNR.

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