



'সমানো মন্ত্র: সমিতি: সমানী'

UNIVERSITY OF NORTH BENGAL
BBA(TAH) Programme 1st Semester Examination, 2022

DSC2-BBA(TAH)

FUNDAMENTALS OF AVIATION AND HOSPITALITY

Time Allotted: 2 Hours

Full Marks: 60

The figures in the margin indicate full marks.

GROUP-A

Answer any four questions from the following

3×4 = 12

1. What is Aviation? 3
2. Give the IATA code for the following cities — 3
Delhi, Kolkata, Bagdogra, Guwahati, Mumbai and Chennai
3. What is Cargo Aircraft? 3
4. What do you mean by the term Walk-In and Turn Away? 3
5. Which is the first five star property of Welcome Group? Explain in short. 3
6. What do you mean by Hospitality? 3

GROUP-B

Answer any four questions from the following

6×4 =24

7. Describe in brief the role and the responsibilities of a GRE. 6
8. What is a Motel and Condominium? 3+3
9. What are the necessary facilities required for a five star hotel? 6
10. List the main objectives of ICAO. 6
11. How is the Hygiene maintained for meals to be served in flight? 6
12. Explain Cargo and Passenger Terminals. 6

GROUP-C

Answer any two questions from the following

12×2 = 24

13. Explain the evolution of Aviation in India. 12
14. Describe the exterior and interior of an Aircraft. 12
15. What is a Food Plan? How many types of food plans are there? Elaborate it. 4+8
16. Describe all the major departments of Hotel. 12

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