



‘समाजो मन्त्रः समितिः समानी’

UNIVERSITY OF NORTH BENGAL

BBA(TAH) Programme 3rd Semester Examination, 2022

SEC1-BBA(TAH)

BUSINESS ORGANIZATION AND ORGANIZATIONAL BEHAVIOUR ADMINISTRATION

Time Allotted: 2 Hours

Full Marks: 60

The figures in the margin indicate full marks.

GROUP-A

Answer any four questions from the following

$3 \times 4 = 12$

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| 1. | Define Motivation. What is the other name of “Two factor Theory”? | 2+1 |
| 2. | Define Planning. Write the full form of MBO. | 2+1 |
| 3. | Write a note on Personality. | 3 |
| 4. | Write names of any three Psychological Tests. | 3 |
| 5. | Write any three ways to manage stress. | 3 |
| 6. | Write the names of three levels of management. | 3 |

GROUP-B

Answer any four questions from the following

$6 \times 4 = 24$

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| 7. | Write the importance of planning. | 6 |
| 8. | Explain the types of motivation. | 6 |
| 9. | What are the determinants of personality? | 6 |
| 10. | Discuss the three different Managerial Skills. | 6 |

11.	Define the following:	2+2+2
(a)	Values	2
(b)	Stress	2
(c)	MBO.	2

12.	What are the components of Attitude?	6
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GROUP-C

Answer any *two* from the following questions

$12 \times 2 = 24$

13.	Discuss the MBO Process.	12
14.	Explain the Maslow's need hierarchy theory.	12
15.	Elaborate the different types of planning.	12
16.	Discuss the different types of managers in organization.	12

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