

## UNIVERSITY OF NORTH BENGAL

B.VOC. Programme 4th Semester Examination, 2022

# DSE44-TOURISM AND HOSPITALITY MANAGEMENT (4.4)

### TOUR PACKAGE OPERATIONS

Time Allotted: 2 Hours Full Marks: 60

The figures in the margin indicate full marks.

#### **GROUP-A**

#### Answer any two questions

 $12 \times 2 = 24$ 

- 1. What do you understand from the word inbound tour? Enumerate the importance of the inbound tour package.
- 2. Explain 'liaising for making and selling package' in tour packaging.
- 3. What is an outbound tour package? State the special requirements for the outbound package.
- 4. Explain the basic safety guidelines for travel agencies and tour operations.

#### **GROUP-B**

5. Answer any *four* questions:

 $6 \times 4 = 24$ 

- (a) Elucidate the difference between outbound tour packages and inbound tour packages.
- (b) How would you set up a tour operation business?
- (c) State Do's and Don't of itinerary preparation.
- (d) Discuss Health Tourism and Botanical Tours.
- (e) What are the basic travel formalities a tour guide should follow?
- (f) What do you mean by customization tours? Mention the benefits of the customized tour to the tourist.

## GROUP-C

6. Answer any *four* questions:

 $3 \times 4 = 12$ 

- (a) Explain the term MICE.
- (b) Explain the difference between hosted and independent tour.
- (c) Elucidate the difference between itinerary and tourism package.
- (d) Explain the factors that affect regional tourism.
- (e) What is Buddhist circuit tourism?
- (f) State the importance of making itinerary.

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