



'समानो मन्त्रः समितिः समानी'

UNIVERSITY OF NORTH BENGAL

B.A. Honours 6th Semester Examination, 2022

CC13-PSYCHOLOGY

Time Allotted: 2 Hours

Full Marks: 40

*The figures in the margin indicate full marks.
Candidates should answer in their own words and adhere to the word limit as practicable.
All symbols are of usual significance.*

GROUP-A

Answer any two from the following

10×2 = 20

1. Define leadership. Discuss in detail about contingency approach of leadership. 2+8 = 10
2. What do you mean by emotional labour? Discuss the role and applications of emotions and mood at workplace. 2+8 = 10
3. Define groups. Discuss its types and properties in detail. 2+8 = 10
4. What is positive organizational behavior? Discuss the concept and applications of emotional intelligence as a form of positive organizational behavior. 2+8 = 10

GROUP-B

Answer any three from the following

5×3 = 15

5. Discuss the contemporary theories of leadership. 5
6. Write a note on Indian perspectives in leadership. 5
7. Describe the various stages of group development. 5
8. Discuss the role of optimism for individual growth and organizational development. 5
9. Differentiate between trait and behavioral approach of leadership. 5

GROUP-C

Answer any *five* from the following

1×5 = 5

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| 10. | Define leadership construct. | 1 |
| 11. | What is surface acting? | 1 |
| 12. | Write a short note on group decision making. | 1 |
| 13. | Define self-efficacy. | 1 |
| 14. | What do you mean by work-life balance? | 1 |
| 15. | Define team effectiveness. | 1 |
| 16. | What is the theoretical conception of trait approach? | 1 |
| 17. | Differentiate between Emotion and Mood. | 1 |

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