

# UNIVERSITY OF NORTH BENGAL

B.VOC. Programme 6th Semester Examination, 2022

# SEC64-RETAIL MANAGEMENT (6.4)

## E-COMMERCE

Time Allotted: 2 Hours Full Marks: 60

The figures in the margin indicate full marks.

#### **GROUP-A**

1. Answer any *four* questions:

 $3 \times 4 = 12$ 

- (a) Write down the advantages of E-commerce.
- (b) State the nature of E-commerce.
- (c) Define the concept of E-commerce.
- (d) Write down the purpose of online transactions.
- (e) Write a note on e-money.
- (f) Define the term sniffing with an example.

#### **GROUP-B**

2. Answer any *four* questions:

 $6 \times 4 = 24$ 

- (a) Explain the forces behind E-commerce.
- (b) Explain Business to Business and Business to Customer model with diagram and example.
- (c) Write down the evolution and features of World Wide Web.
- (d) Explain the dimension and scope of e-security.
- (e) Write any two models and methods of e-payment.
- (f) Write down the importance of electronic fund transfer.

### **GROUP-C**

3. Answer any *two* questions:

 $12 \times 2 = 24$ 

- (a) Explain the different classes of Digital signature with example.
- (b) Explain different types of risk involved in e-payments.
- (c) Discuss different types of Cybercrimes with examples.
- (d) Explain the dimension and scope of E-commerce in detail.

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