



'समानो मन्त्रः समितिः समानी'

UNIVERSITY OF NORTH BENGAL
B.VOC. Programme 6th Semester Examination, 2022

DSE61-TOURISM AND HOSPITALITY MANAGEMENT (6.1)

PROCEDURE AND OPERATIONS IN THE TOURISM BUSINESS

Time Allotted: 2 Hours

Full Marks: 60

The figures in the margin indicate full marks.

GROUP-A

Answer any *two* questions

12×2 = 24

1. Discuss briefly the characteristics of Air transport. Discuss the advantages and disadvantages of Air transport.
2. What is a Global Distribution System (GDS)? Mention the four main types of GDS with a short note about each one.
3. What is the role of the Travel Agents Association of India (TAAI) in the commencement of travel trade?
4. What do you mean by a travel agency? Discuss the functions of a travel agency.

GROUP-B

5. Answer any ***four*** questions:

6×4 = 24

- (a) List out the differences between travel agencies and tour operators.
- (b) Explain the designing process of tour packages.
- (c) List and explain at least 3 types of Visas.
- (d) List difference between FIT and GIT.
- (e) Explain the components of package tours.
- (f) What are the different types of accommodation services?

GROUP-C

6. Answer any *four* questions:

3×4 = 12

- (a) Define Aviation.
- (b) Discuss the concept of freedom tours.
- (c) What is a Passport?
- (d) What do you mean by ground handling services?
- (e) What is a Transit Visa?
- (f) What is sea transport?

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