



'समानो मन्त्रः समितिः समानी'

UNIVERSITY OF NORTH BENGAL
BBA(TAH) Major 1st Semester Examination, 2023

UTAHMAJ11001-BBA(TAH)

FUNDAMENTALS OF AVIATION AND HOSPITALITY

Time Allotted: 2 Hours 30 Minutes

Full Marks: 60

The figures in the margin indicate full marks.

GROUP-A

Answer any four of the following questions

$3 \times 4 = 12$

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|---|-------|
| 1. What is a Combi Aircraft? | 3 |
| 2. Write the full form of the following:
(i) DGCA (ii) IATA (iii) ICAO | 1+1+1 |
| 3. Why is the year 1903 important for Aviation? | 3 |
| 4. Write the names of the cities from the below IATA Codes:
(i) IXA (ii) CCU (iii) BOM | 1+1+1 |
| 5. Write the names of the cities from the below IATA Codes:
(i) DEL (ii) IXB (iii) GAU | 1+1+1 |
| 6. Write down the IATA Codes of the given below cities:
(i) Lucknow (ii) Imphal (iii) Amritsar | 1+1+1 |

GROUP-B

Answer any four of the following questions

$6 \times 4 = 24$

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| 7. Describe an Empennage (Draw relevant diagram to support your answer). | 3+3 |
| 8. Explain the evolution of Indian Aviation. | 6 |
| 9. List the advantages of Cargo transportation in Aviation. | 6 |
| 10. Write a note on DGCA. | 6 |
| 11. Explain Cargo and Passenger Terminals. | 3+3 |
| 12. How is the Hygiene maintained for meals being served on the flights? | 6 |

GROUP-C

Answer any two from the following questions

$12 \times 2 = 24$

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| 13. Describe the Domestic and International departure and arrival Terminals. | |
| 14. What do you mean by Hospitality? What do you mean by Walk in and Turn away? Write a note on Presidential Suite Room. | 3+4+5 |
| 15. Write down the History of Aviation. | 12 |
| 16. Describe the exterior and interior of an Aircraft. | 6+6 |

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